

Re-sending the confirmation e-mail

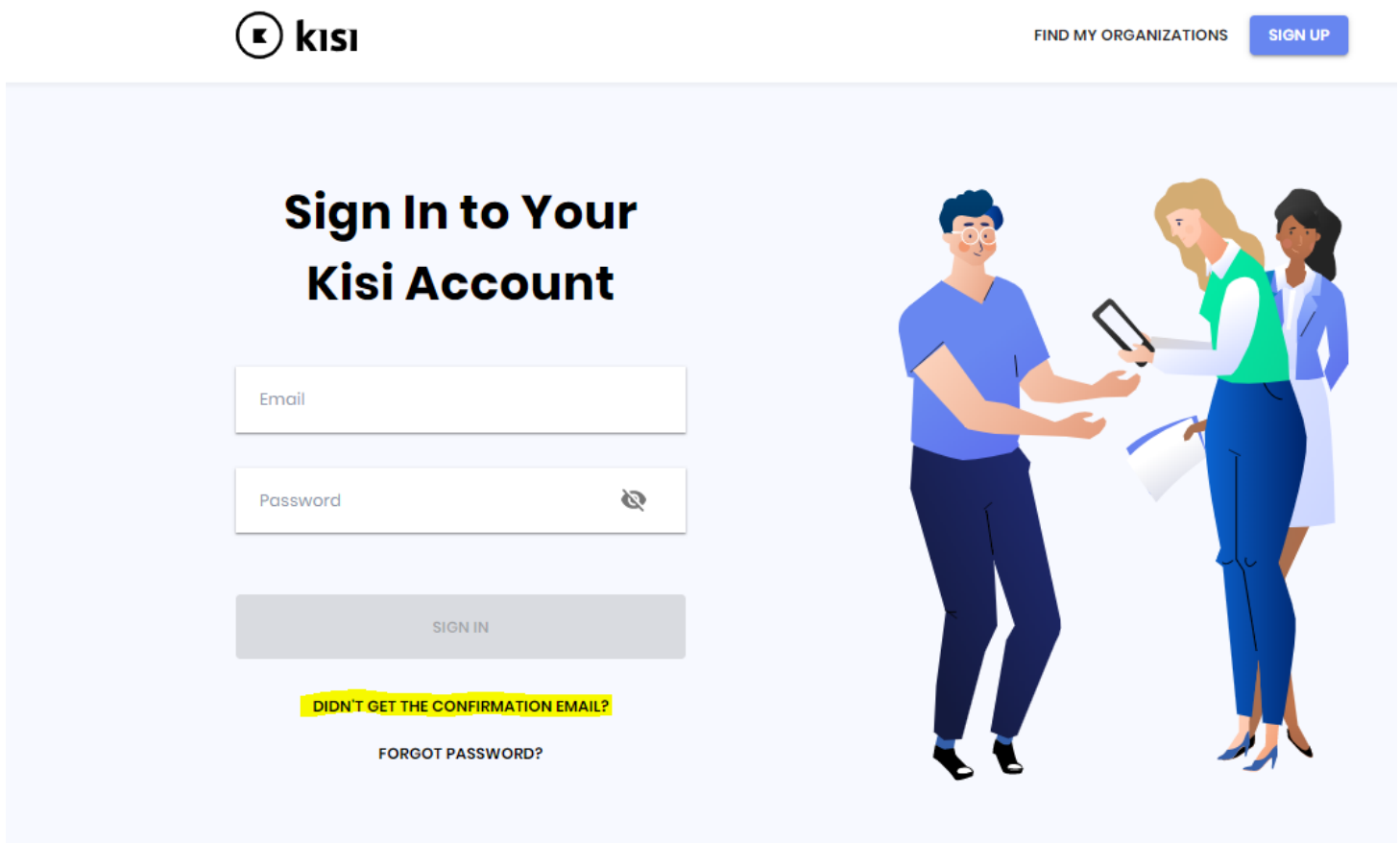


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3 months ago Updated

Follow

After [signing up](#) for Kisi you should receive an e-mail to confirm your account before you are able to use it. If you do not receive it, please try the following.

1. Make sure that you check your spam folder as well as your inbox.
2. If you still do not find it, go to the [Kisi webpage](#) and choose **"Didn't get the confirmation e-mail"** and input your e-mail address.



Input your e-mail address and choose **"Request confirmation e-mail"**.



Request Confirmation Email

REQUEST CONFIRMATIONAL EMAIL

ALREADY HAVE AN ACCOUNT? SIGN IN.

NEW TO KISI? SIGN UP NOW!

FORGOT PASSWORD?

If you still are unable to receive your confirmation e-mail, please reach out to [Kisi Support](#) as your e-mail address might have been blacklisted. If this is not the case however, you might need to reach out to your network admin to see if your network settings are blocking the e-mail.

FAQ

- **Why do the e-mail addresses I am trying to set up get blacklisted?**

If you create Kisi shares before setting up the e-mail address itself, it gets blacklisted. To avoid this, make sure that the e-mail address is confirmed before assigning it a Kisi share.